



## LIMITED WARRANTY



*THE*  
**ULTIMATE™**  
*OUTBOARD MOTOR*

**Applies to 2021 and Later  
Four-Stroke Models**



# TABLE OF CONTENTS

Outboard Motor Limited Warranty .....	1
What Is Covered By This Warranty .....	1
Warranty Coverage Periods .....	1
Your Warranty Begins .....	2
Dealer Responsibilities .....	2
Warranty Exclusions .....	2
Situations Not Covered .....	3
Normal Wear and Deterioration .....	4
Incidental or Consequential Damages and Expenses .....	4
Warranty Transfer Limitations .....	4
Your Responsibilities .....	5
Maintenance & Repairs .....	5
Where to Seek Warranty Repairs .....	5
Scheduling Warranty Repairs .....	6
Special Assistance .....	6
Exclusions.....	7
Emission Warranty .....	7
Limited Corrosion Warranty .....	8
Service Record.....	9
Outboard & Dealer Record .....	10
Change of Address or Ownership .....	11

SUZUKI MARINE, USA LLC  
**FOUR-STROKE OUTBOARD  
 LIMITED WARRANTY  
 2021 AND LATER**

**WHAT IS COVERED BY THIS WARRANTY**

Suzuki Marine USA, LLC (Suzuki) provides a limited warranty which covers each new Suzuki Four-Stroke Outboard Motor (Outboard) imported and distributed by Suzuki. Needed repairs to correct defects in material and workmanship during the manufacture of the Outboard will be made at no charge for parts and labor. The Suzuki Limited Warranty will be in effect if the Outboard was properly installed and serviced by an authorized Suzuki Marine Sales and Service Dealer (Dealer) within the contiguous United States, Alaska, the Commonwealth of the Bahamas, or the Turks and Caicos Islands.

**WARRANTY COVERAGE PERIODS**

Outboards Purchased From April 1, 2021 through March 31, 2023	Pleasure Use	Governmental Agency Federal / State / Local	Commercial /Rental
	60 Months	36 Months	12 Months

- Demonstrator* – The warranty period begins on the date the Outboard was first used by the Dealer as a demonstrator. You will receive the remaining warranty coverage when the Outboard is sold at retail for pleasure use only.
- Miscellaneous Sales* – Outboards which have been sold at auction or titled as salvaged, repossessed, rebuilt, junked, flood damaged, fire/ smoke damaged, dismantled, or other similar occurrences are not covered by this Suzuki Limited Warranty.
- Commercial Usage* – A commercial application is defined as any use of the outboard to generate income excluding tournament fishing. Suzuki reserves the right to modify registration data to reflect actual usage of the Outboard. A correction may result in a reduction of the warranty coverage period.

## **YOUR WARRANTY BEGINS**

All warranty periods begin on the date the Outboard is first delivered to the customer or first put into dealer service, such as a dealer demonstrator — whichever comes first.

## **DEALER RESPONSIBILITIES**

Any authorized Dealer will perform warranty repairs to your Outboard.

The authorized Dealer from whom you purchased your Outboard is required to provide you with a signed copy of the Certificate of Pre-Delivery. This form will complete your warranty records and should be attached to your warranty policy for future reference. The Certificate of Pre-Delivery outlines the steps your Dealer has taken to fulfill its pre-delivery responsibility to properly install and service your new Outboard.

In certain circumstances, if warranty repairs are needed you may be asked to provide proof of purchase such as the original copy of the bill of sale.

## **WARRANTY EXCLUSIONS IN THE SECOND YEAR THRU FIFTH YEAR OF THE FIVE YEAR PLEASURE USE WARRANTY PERIOD.**

- Gauges and meters, fuel tanks, remote control boxes, switch panels and external wire harnesses carry a 3-year limited warranty from their original date of sale and are excluded from coverage in the fourth and fifth year of Suzuki's Pleasure Warranty Period.
- Hoses, and all rubber components (except engine oil seals).
- Cosmetic deterioration of the Outboard cover, lower Outboard cover, and side covers due to UV (ultraviolet) exposure or normal wear and tear.
- The Suzuki Multi-Function Display (SMD) and related components carry a 2-year limited warranty from their original date of sale and are excluded from coverage in the third through fifth year of Suzuki's Pleasure Warranty Period. Warranty coverage will require documentation which indicates the original sale date when the display was placed into service.

## SITUATIONS NOT COVERED BY THE SUZUKI LIMITED WARRANTY

The Suzuki Limited Warranty does not cover the following situations. Repair of these items is your responsibility.

- Accidents, such as striking submerged objects or running aground.
- Misapplication of the Outboard to the vessel, such as underpowering commercial vessels, overpowering, or installing an incorrect shaft length motor.
- Abusive operation of the Outboard, such as operating the Outboard at continuous 100% throttle setting, or with insufficient warm up or insufficient cooling water supply.
- Piston seizure not caused by a manufacturing defect in either materials or workmanship.
- Competition or racing usage.
- Improperly performed repairs or maintenance.
- Improper selection of octane rating or poor fuel quality such as water contamination or abnormal concentrations of alcohol or other substances.
- Improper selection of lubricants such as low quality oil, gelled oil, or non-marine grade lubricants and greases.
- Normal wear and deterioration during every day, intended use of the Outboard.
- Normal operational noises and/or normal vibrations not caused by a defect in factory materials or workmanship.
- Differences between like outboard motors such as power, acceleration, top speed, fuel consumption, vibration or noises due to normal production variations.
- Normal cosmetic deterioration, such as fading of paint color, paint peeling, decal fading or peeling that are caused by improper storage, lack of maintenance or harsh climate conditions.
- Customer applied chemical treatments such as specialized waxes, water repellent protective engine sprays, and oil additives.
- Environmental damage such as exposure to sun, rain, freezing, tree sap, bird droppings, hail, road salt, acid rain, ozone, and other natural conditions.
- Corrosion damage caused by a lack of proper use, maintenance, storage or exposure to salt water, normal galvanic action, or electrolysis.
- Underwater submersion or ingestion of water either through the intake or exhaust system such as, but not limited to, an improperly mounted to the bracket or being subjected to stormy seas or mishandling of the vessel.
- Alteration, modification, tampering with the original factory settings, vandalism, fire, accident, theft, and collision.
- Tilt lock mechanism if damage was caused by trailering or raised auxiliary motor position.
- Use of non-Suzuki parts and accessories which are directly responsible for the failure of a covered component.
- Additional labor to remove and reinstall non-factory installed parts or accessories in order to perform warranty repairs.
- Any other use of the Outboard which is unreasonable or abnormal under the circumstances.

## **NORMAL WEAR AND DETERIORATION**

Outboard components which wear out at expected intervals during the regular service span of an Outboard do not constitute a defect but are merely a result of the Outboard's normal life span. This normal wear is not covered by the warranty.

During routine operation of the Outboard, certain components will experience normal wear and deterioration, including but not limited to, the following: filters, fuses, spark plugs, propellers, propeller bushings, sacrificial anodes, timing belts, water pump impellers, starter motor brushes, and trim motor brushes.

Normal maintenance parts and labor needed to maintain your Outboard and the normal replacement of parts due to normal wear and deterioration are your responsibility. The warranty does not provide coverage for these items. Some examples are:

- First required service and any periodic maintenance
- Lower unit gear oil changes
- Filters and spark plugs
- Water pump impellers
- Valve adjustments

## **INCIDENTAL OR CONSEQUENTIAL DAMAGES AND EXPENSES**

This Suzuki Limited Warranty does not cover any incidental or consequential damages whether foreseeable or not, including but not limited to, the following:

- The expense of returning the outboard for warranty repairs
- Towing charges
- "Haul out" fees
- Loss of use
- Inconvenience
- Lost business revenue or profits
- Alternate motor or boat rentals
- Overnight expenses, telephone calls, meal expenses, lodging expenses, etc.

**SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

## **OWNERSHIP CHANGE**

The Limited Warranty period will apply to the Outboard, regardless of ownership changes, beginning at the original date of purchase, and ending, without interruption, at the date of expiration of the applicable Limited Warranty Policy.

While the applicable warranty coverage will follow the Outboard, the warranty expiration may change if the Outboard application is changed to a category which has a shorter coverage period.

Suzuki suggests that all subsequent owners of Suzuki Outboards provide their contact information to Suzuki as soon as possible after taking ownership of the Outboards. The new owners contact information will allow Suzuki to notify the new owner of the Outboard of any future safety recall or product updates.

## **YOUR RESPONSIBILITIES FOR MAINTENANCE AND REPAIRS**

You are responsible for the proper use and all scheduled periodic maintenance of your Outboard including any additional maintenance that might be required due to your operational use. You should keep all receipts and/or maintenance records covering the performance of regular maintenance in the event that questions arise. These receipts and/or maintenance records should be transferred to each subsequent owner. Suzuki reserves the right to deny warranty coverage if the Outboard has not been properly maintained. Warranty decisions may be based upon our review of applicable records and receipts. Warranty claims will not be denied, however, solely because of the lack of required maintenance or failure to keep maintenance records.

Wherever possible use Genuine Suzuki parts and lubricants. If other than Suzuki lubricants or Suzuki replacement parts are used for maintenance replacement, you should assure yourself that such parts or lubricants are warranted by their manufacturer to be equivalent to Suzuki parts and lubricants in performance and durability.

## **WHERE TO SEEK WARRANTY REPAIRS**

All warranty repairs must be made by an authorized Dealer within the contiguous United States, Alaska, the Commonwealth of the Bahamas, or the Turks and Caicos Islands (the Authorized Territory). Your Dealer will perform the necessary repairs or adjustments within a reasonable amount of time and provide you with a copy of the repair order for your records. Suzuki will, at its option, repair your Outboard with either new, reconditioned, or remanufactured component parts. Any parts replaced under the coverage of this limited warranty become the property of Suzuki. If you operate your Outboard outside of the Authorized Territory and require warranty assistance contact Suzuki Customer Relations at 813-687-5900.

## **SCHEDULING WARRANTY REPAIRS**

Should a defect arise during the warranty period, call your authorized Dealer of choice and notify them of the problem. We recommend that you do so within 24 hours. Your Dealer may then provide special instructions to avoid further deterioration or additional problems from occurring. It is your responsibility to return your Outboard to your servicing Dealer for repairs.

Your authorized Dealer will make every effort to complete your warranty repairs in a timely manner. However, during the boating season and at some other times of the year, additional time may be required for the completion of the necessary repairs to the Outboard.

We always recommend that you return to your selling Dealer for warranty repairs and service whenever possible. The Dealer where you purchased your Outboard has a personal interest in your satisfaction.

Any parts replaced during the warranty repairs become the property of Suzuki and will not be returned to you.

## **SPECIAL ASSISTANCE**

If you should experience a problem or have a service or warranty concern, which your authorized Dealer cannot resolve, please follow these procedures in the following sequence for the fastest possible response.

1. Bring your problem or concern to the attention of the Dealer's service manager and allow the Dealer every opportunity to resolve your concern.
2. Fully explain your concern to the Dealer's service manager, owner, or general manager. Ask them for their full cooperation and assistance in resolving your concerns. These individuals are vitally concerned with your satisfaction and future business. For this reason, they are in the best position to assist you.

If after following the steps outlined above further assistance is still required, please write to the address listed below. Be certain to provide us with the following information: Model, engine number, hours used, boat brand, model, length, and the dates that the events occurred. Include the name of the Dealer, the individuals you have spoken to at the Dealer and the Dealer address to confirm the exact location. Please also include all relevant service receipts.

3. Suzuki will contact your authorized Dealer concerning any inquiry made about warranty and service concerns. We will speak to the Dealer owner, general manager, service manager, and technicians to learn all of the relevant facts before making any decisions. This process will take place as quickly as possible, but some time must be allowed for a thorough investigation of all the pertinent facts.

While we urge you to write so as to provide a written record of your concern, you may also phone the Customer Service Department from 8:30 A.M. to 5:00 P.M. Eastern Time. The address and phone number are as follows:

Suzuki Marine USA, LLC  
Customer Service Department  
13521 Prestige Place  
Tampa, FL 33635  
Phone: (813) 687-7200

**SUZUKI MAKES NO PROMISES OR WARRANTIES OTHER THAN THOSE PROMISES MADE IN THIS LIMITED WARRANTY.**

**ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.**

**SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.**

**SUZUKI DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OTHER WARRANTY, OBLIGATION, OR LIABILITY IN CONNECTION WITH THIS OUTBOARD.**

## **EXCLUSIONS**

The repair or replacement of any warranted part otherwise eligible for warranty coverage under this limited warranty may be excluded from such warranty coverage if Suzuki demonstrates that the Outboard has been abused, neglected, or improperly maintained, and that such abuse, neglect, or improper maintenance was the direct cause of the need for repair or replacement of the part.

## **EMISSION WARRANTY**

For information related to coverage of emissions related systems and components please see Suzuki Marine Emission Control System Limited Warranty.

## Limited Corrosion Warranty

Outboards Purchased From April 1, 2021 through March 31, 2023	Pleasure Use / Governmental Usage
	36 Months

### WHAT IS COVERED

Suzuki warrants that each new Outboard registered as Pleasure or Governmental usage will not be rendered inoperative as a direct result of corrosion for 36 months from the original date of purchase.

### DURATION OF COVERAGE

The repair and replacement of parts, or the performance of service under this warranty does not extend the life of this warranty beyond its original expiration date. Unexpired warranty coverage can be transferred to a subsequent, noncommercial use purchaser upon completion of a warranty transfer.

### TERMINATION OF COVERAGE

Warranty coverage may be terminated for used Outboard:

- Purchased at an auction
- Purchased from a salvage yard
- Purchased from an insurance company that obtained the outboard resulting from of an insurance claim

### CORROSION WARRANTY COVERAGE CONDITIONS

Corrosion prevention must be performed as specified in the maintenance section outlined in the owner's manual including the replacement of sacrificial anodes, use of specified lubricants, and touch-up of nicks and paint scratches must be performed by the owner.

### OBTAINING WARRANTY COVERAGE

The customer is responsible in delivering the outboard for inspection to an authorized Dealer. The purchaser shall pay for all related transportation charges and/or travel time. If the service provided is not covered by this warranty, the purchaser shall pay for all related labor and material and any other expenses associated with that service. Proof of registered ownership maybe requested at the time of warranty service to obtain coverage.

### WHAT IS NOT COVERED

This limited corrosion warranty does not cover:

- Electrical system corrosion
- Corrosion resulting from damage
- Corrosion that causes cosmetic damage
- Damage resulting from abuse or improper service
- Corrosion to accessories, instruments, or steering systems
- Damage due to marine growth
- Product used in Commercial / Rental applications
- Replacement parts (parts purchased by the customer)

### SERVICE RECORD

Be sure to keep records and receipts for scheduled periodic maintenance. When requesting warranty repair consideration you may be required to show that the Outboard has received proper maintenance. Should you perform the maintenance yourself, keep receipts for the purchase of spark plugs, oil, gaskets, etc.

### MAINTENANCE SERVICE RECORD

DATE SERVICED _____ HOUR WHEN SERVICED _____ SIGNATURE OF SERVICING TECHNICIAN _____	DATE SERVICED _____ HOUR WHEN SERVICED _____ SIGNATURE OF SERVICING TECHNICIAN _____
DATE SERVICED _____ HOUR WHEN SERVICED _____ SIGNATURE OF SERVICING TECHNICIAN _____	DATE SERVICED _____ HOUR WHEN SERVICED _____ SIGNATURE OF SERVICING TECHNICIAN _____
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DATE SERVICED _____ HOUR WHEN SERVICED _____ SIGNATURE OF SERVICING TECHNICIAN _____	DATE SERVICED _____ HOUR WHEN SERVICED _____ SIGNATURE OF SERVICING TECHNICIAN _____

## OUTBOARD AND DEALER RECORD

Model: \_\_\_\_\_

Engine Number: \_\_\_\_\_

Ignition Key Number: \_\_\_\_\_

In-Service Date: \_\_\_\_\_

Owner's Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Selling Dealer Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

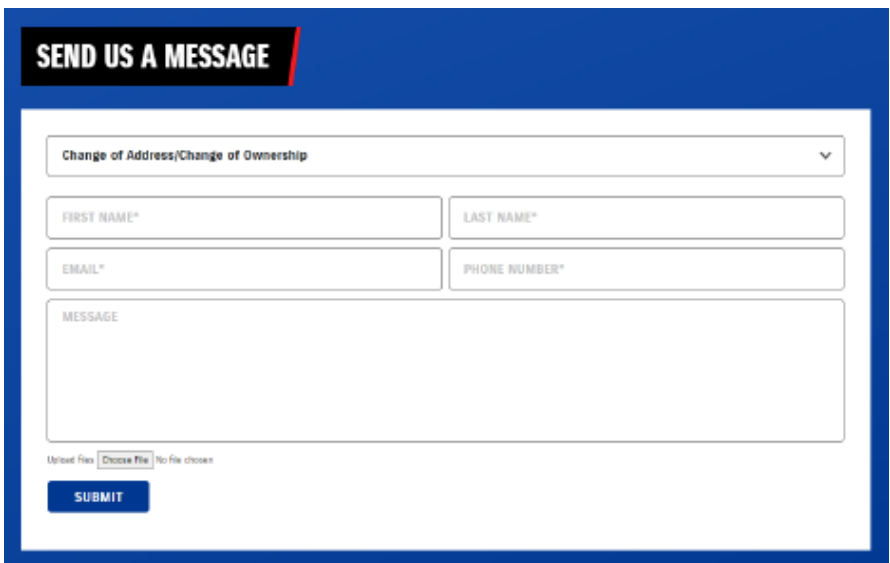
Dealer Phone Number: \_\_\_\_\_

## CHANGE OF ADDRESS OR OWNERSHIP

If you have changed your address or purchased your Suzuki as a used outboard engine, please follow the instructions below. This notification is necessary even after the original warranty has expired because it enables Suzuki to pass all recall information on to you, if required.

1. Go to <https://www.suzukimarine.com/contact-us/>
2. Scroll down to - **SEND US A MESSAGE**
3. Select your Question – **Change of Address/Change of Ownership**
4. Enter FIRST NAME, LAST NAME
5. Enter EMAIL, PHONE NUMBER with Area Code
6. In the message provide the following information:
  - Current Address including Street Number, Street Name, Apartment #(if applicable)
  - City – State – Zip code
  - The Engine Model and 12 Digit Serial Number
    - Example: XXXXXX-XXXXXX
  - Designation of Address Change or Warranty Transfer
7. Attach documentation to include a notarized Bill of Sale, or the engine title issued by your State. (The Change of Address or Warranty Transfer will not be processed if the required documentation is not attached).
8. Click Submit

*See Example Below:*

A screenshot of the 'SEND US A MESSAGE' contact form. The form is set against a blue background with a white border. At the top left, there is a black button with white text that says 'SEND US A MESSAGE'. Below this, there is a dropdown menu with the text 'Change of Address/Change of Ownership' and a downward arrow. The form contains several input fields: 'FIRST NAME\*', 'LAST NAME\*', 'EMAIL\*', and 'PHONE NUMBER\*'. Below these is a large text area labeled 'MESSAGE'. At the bottom left, there is a file upload section with the text 'Upload Files' and a 'Choose File' button, followed by the text '(No file chosen)'. At the bottom center, there is a blue button with white text that says 'SUBMIT'.





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Suzuki Marine USA, LLC  
13521 Prestige Place  
Tampa, FL 33635

P/N 99954-56906-5YR